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Fax Message to Mr. Kent Bell & Mr Andrew Wang
Plant Patents Organization TC1600 Bldg / Room REMSEN
Art Unit 1661.
USPTO.

17 August 2004

Re Amendments to Application Number 10/619,411
Filing date 07/16/2003

First Named Inventor James DeWelt
Examiner Bell, Kent, L.

Dear Sir,

I have tried many times to contact the office of Mr Kent Bell
regarding this application.

I must tell you that all the numbers on your web site listed for your
team of examiners are not working, each one comes back with a
voice saying that it is no longer in use.

As I could not get the examiners telephone number, before
sending the corrected documents, I telephoned the main advisory
number for USPTO to check if the Box number I was instructed to
send the documents was manned and able to be received and
your officer assured me that it was.

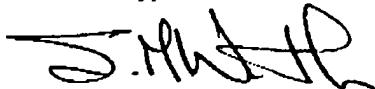
The corrected documents have been sitting in Virginia DHL office
since August the 4th, as they have been unable to deliver to a
P.O. Box Number.

Please tell me how to resolve this problem, I do not want to be
penalized for late delivery as I feel I have tried to avoid delays in all
ways.

I would also like to add that your general advisory board have been
very helpful, but they really do not know too much about Plant
Patent matters and the telephone numbers for your offices that they
have given me are also not working!.

This is why I am now sending this fax to see if any one is still there.

Yours truly,



Sandy Worth

Proprietor S.M. Worth.

P.S. The Fax number 703 308 4227 also doesn't
work! (listed on the web.)